

Access for the Less Able

We strive hard to provide access for people of all ages who have a variety of mobility or other special needs. Please take a little time to review the advice given below.

Our Carriages

Our trains are all heritage trains dating from the 1940s to the 1960s. These coaches were not originally designed with accessibility in mind but some of our railcars have been adapted so that wheelchairs can be accommodated in the passenger compartment. However, most of our trains can accommodate wheelchairs either in specially converted areas of the train or in the Guard's compartment.

On most locomotive hauled trains, there is a specially converted wheelchair space with additional railway-style cushioned seating for other members of the party.

At our principal stations, Wirksworth and Duffield, ramps are available which connect between the train and the platform. The train crew and station staff will assist passengers in wheelchairs if required, they are used to doing this.

Our Stations

At Wirksworth designated parking bays in our main car park are to be found immediately adjacent to the main platform entrance which is on the level, and cross platform access is by a ground level crossing. The Booking Office has a specially designed wheelchair-friendly ramp and wheelchairs may come in to the shop.

Wirksworth has a toilet that is accessible to most wheelchairs but may not meet all modern standards due to it being an old building. A fully compliant toilet facility will be included in the new building at Wirksworth upon it's completion. There is a fully accessible toilet at Duffield Station.

Access into the buffet is by ramps which accommodate most wheelchairs but please note that the platform area may not be wide enough for the turning circle of some large modern motorised wheelchairs or scooters, in such cases we can bring you refreshments into the platform shelter.

At Duffield, accessible parking spaces are available immediately adjacent to the station platform with direct access from our car park and also from the main line station car park. Please note that the main line station (controlled by East Midlands Trains) has only got a stepped footbridge which connects the main line station to its access and to our platform, it is not suitable for wheelchairs. Passengers in wheelchairs should detrain at Derby and obtain a suitable taxi to Duffield.