

## Access for the Less Able

We strive hard to provide access for people of all ages who have a variety of mobility or other special needs. Please take a little time to review the advice given below.

### Our carriages

Specially adapted vehicles, which allow wheelchair access, are available on certain steam hauled trains. Certain of the railcar vehicles, such as Iris, are also adapted in this way. In all other cases wheelchair access can be achieved into the guards area of the train.

### Our stations

At our principal stations, Wirksworth and Duffield, ramps are available which connect between the train and the platform. The train crew and station staff will assist passengers in wheelchairs if required, they are used to doing this.

At Wirksworth designated parking bays in our main car park are to be found immediately adjacent to the main platform entrance gate which is on the level, and cross platform access is by a ground level crossing. Access into the buffet is by ramps which accommodate most wheelchairs but please note that the historic platform area is not wide enough for the turning circle of some large modern motorised wheelchairs or scooters, in such cases we can bring you refreshments into the platform shelter.

At Duffield accessible parking spaces are available immediately adjacent to the station platform with direct access from our car park and also from the main line station car park. Please note that the main line station has only got a stepped footbridge which connects the main line station to its access and to our platform, it is not suitable for wheelchairs. Passengers in wheelchairs should detrain at Derby and obtain a suitable taxi to Duffield.



The car park at Wirksworth Station

In both cases the number of accessible spaces is limited but the car park areas are entirely on the level relative to the station areas, so even if the accessible spaces are full, it will normally still be possible to park and reach the platform without steps. Parking is of course busy on Bank Holidays and other high days.

### Our halts

There are three halts on the line, at Ravenstor, at Idridgehay and at Shottle. None of these have parking areas. The access to and from Ravenstor is a steep hillside path; the access to Idridgehay is directly from a relatively narrow country lane; and the access to Shottle is directly off a busy road where stopping is difficult. For these reasons we always recommend passengers with mobility requirement join at our main stations at Duffield or at Wirksworth.

### **Our toilets**

There are toilets at both main stations. Toilets with full disabled access are available at Duffield. The toilets at Wirksworth have ramped access but are not specifically adapted for wheelchair users. All trains have toilets but these are generally small as they tend to be in carriages of 50 years of age or more.



The toilets at Duffield:  
the level access disabled toilet is at the back of this building

Should you have any queries about access or other concerns please do not hesitate to contact us by email at [ticketoffice@e-v-r.com](mailto:ticketoffice@e-v-r.com) or by phone on 01629 823076